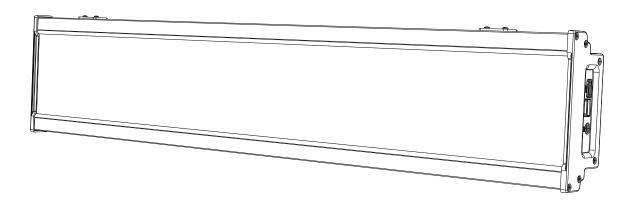


# **Installation Manual**



# Alpha 4000 RGB Signs

Alpha 4000 RBG signs are indoor, two-line, full matrix LED displays. These signs can display both text and graphics and can be networked together.

### Before you begin

- 1. This manual explains how to physically install your sign.
- 2. For information about connecting your sign to your network and communicating with your sign, please read the related documentation listed below which can be found at the Adaptive web site <a href="http://www.adaptivedisplays.com">http://www.adaptivedisplays.com</a>

| Document name                      | Part number | Description  |
|------------------------------------|-------------|--|
| AlphaNET User Manual               | 97088081    | Allows the creation and scheduling of messages for display on signs. |
| Messaging Software User<br>Manual  | 97010202    | Basic sign messaging with a PC.                                      |
| ActiveX Developer's Reference      | 97092054    | Explains how to use the Alpha ActiveX Marquee Control software.      |
| Alpha Sign Communications Protocol | 97088061    | Used to create custom messaging solutions.                           |

3. Determine your network connection:

| Wireless network   | Wired network                |   |  |  |
|--|------------------------------|---|--|--|
| Wileiess lietwork  | Ethernet o                   | r RS485   |  |  |
| +  |                              | Access is via the<br>removal panel on<br>the bottom of the<br>sign. Requires hard |  |  |
| Requires Wi-Fi kit. Uses<br>Ethernet for communication<br>and USB for power. | Located on side of the sign. | wiring directly to the sign.  |  |  |

4. Determine how you will mount the sign, either mounted on a wall or hung from a ceiling.

Notice: Hardware for attaching to the mounting surface is not included. Hardware and mounting surface must be able to support four times the weight of the sign. See "Sign weights and measurements" on page 5.

5. AC power requirements—maximum 1 amp at 85-264 VAC

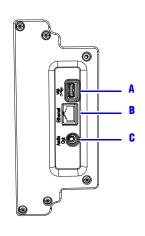
Notice: Power consumption will vary depending on the display size and content.

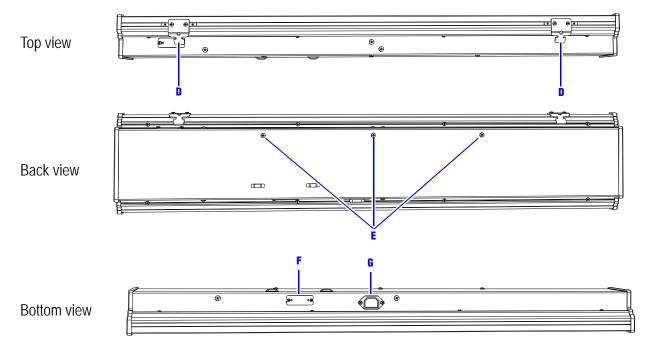
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# ■ Sign Overview

Side view





| Item | Name                            | Description   | Item | Name                            | Description  |
|------|---------------------------------|---|------|---------------------------------|--|
| A    | USB PORT                        | Provides power to Wi-Fi kit (number 1780230101). Can be used to update the display content using a flash drive.                                 | Е    | SCREWS                          | Attach wall mounting bracket here.   |
| В    | ETHERNET JACK                   | Ethernet connection to communicate with sign.   | F    | REMOVABLE RS485<br>WIRING PANEL | Remove plate to access wiring. Requires hard wiring (factory installed option only). |
| С    | AUDIO JACK                      | Plug in external speakers here.<br>Speakers will need to have their own<br>power source.  | G    | POWER PLUG<br>LOCATION          | Provides power to the sign.  |
| D    | HANGING<br>HARDWARE<br>LOCATION | Attach hanging brackets here. Bracket width can be adjusted with a 1/16 in. hex key (not included). Tighten the 6-32 hex set screw to 10 in-lb. |      |                                 |  |

### Temperature protection

The Alpha 4000 RGB sign includes automatic temperature controls to determine when the internal temperature of the sign is too hot to continue normal operation. The temperature controls are based on the internal temperature of the sign, which is influenced by the ambient temperature, the sign's display load, and the duration the sign is on.

If the internal temperature rises above the temperature limit, the LED output is forced into a reduced power mode which dims the brightness of the LEDs. If the internal temperature rises above the highest limit, the display will blank to prevent damage to the sign. If the temperature falls below the auto-dimming threshold level, then auto-dimming stops and the LED brightness returns to normal level.

### EMI compliance

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with installation guidelines, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

WARNING: This is a Class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.

#### Installation

Notice: Sign installation must be performed by qualified personnel.

Notice: Any modifications made to the sign housing will void the warranty.

Notice: Always disconnect the communication cable before disconnecting the power cord.

### Environmental requirements

Care must be taken to observe these considerations when selecting a location for the sign.

#### Signs:

- Are for indoor use only and should not be continuously exposed to direct sunlight.
- Are not designed to be hung in a window. Hanging the sign in a window will void the warranty.
- Should only be used in an environment where the temperature is between 0 and 50 degrees Celsius (32° and 122°F).
- Should only be used in an environment where the humidity (non-condensing) does not exceed 95%.
- Must be connected to an earth-grounded electrical outlet.
- Must be installed with at least 1 in (2.5 cm) clearance on each end of the case and at least 2 in (5.1 cm) clearance above the case.

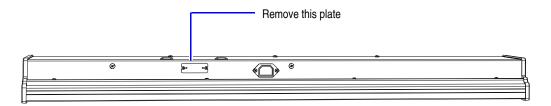
### Reducing electrical noise

Adaptive recommends the following to decrease the amount of electrical emissions and noise with the Alpha 4000 RGB signs:

- · Connect the sign to its own branch circuit.
- Protect the input power source with a circuit breaker rated at no more than 20 amperes.
- Do not exceed a power load more than 80% of the circuit breaker rating that is used.
- Route incoming power to assign a path separate from a sign's serial communication wires. Do NOT run the power and communication wires in the same conduit or directly next to one another.
- Where power and serial communications wires must cross, the intersection should be perpendicular.
- Shield all serial communication wires. Connect the shield to ground at the controller only.

## RS485 connection (optional, factory installed only)

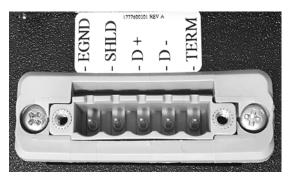
To connect your sign to your network using an RS485 connection, remove the plate on the bottom of the sign to access the hard wire connections and terminate the network. Adaptive recommends performing these steps before mounting the sign.



When an Alpha 4000 RGB sign is on an RS485 network, an End of Line (EOL) terminator is required at the beginning of the RS485 network and at the end of the RS485 network. The beginning of the network can be a device such as an RS232 to RS485 converter or an Alpha 4000 RGB sign. In either case, it must be terminated. The end of the network is typically an Alpha 4000 RGB sign and should also be terminated.

Termination on the Alpha 4000 RGB sign is achieved by jumping pin 4 (D-) to pin 5 (term) on the customer interface terminal block on the controller.

Notice: The jumper wire is customer supplied.

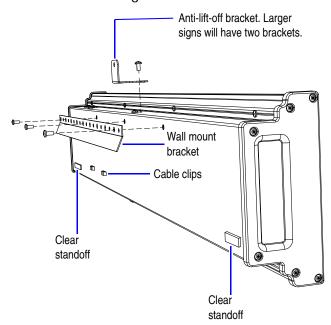


Customer interface terminal block

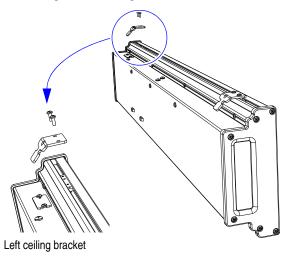
### Sign weights and measurements

| Sign model<br>number | Pitch                | LED<br>rows | LED<br>columns | LED<br>colors         | Dimensions                                      | Weight<br>(approx)  |
|----------------------|----------------------|-------------|----------------|-----------------------|---|---------------------|
| 4080                 | 0.3 (in)<br>7.6 (mm) | 16          | 80             |                       | 25.2 x 3.2 x 7.4 (in)<br>64.0 x 8.1x 18.8 (cm)  | 8 (lb)<br>3.6 (kg)  |
| 4120                 | 0.3 (in)<br>7.6 (mm) | 16          | 120            |                       | 37.2 x 3.2 x 7.4 (in)<br>94.5 x 8.1x 18.8 (cm)  | 11 (lb)<br>5.0 (kg) |
| 4160                 | 0.3 (in)<br>7.6 (mm) | 16          | 160            | RGB<br>4096<br>colors | 49.2 x 3.2 x 7.4 (in)<br>126.7 x 8.1x 18.8 (cm) | 14 (lb)<br>6.4 (kg) |
| 4200                 | 0.3 (in)<br>7.6 (mm) | 16          | 200            | 001013                | 61.2 x 3.2 x 7.4 (in)<br>155.4 x 8.1x 18.8 (cm) | 17 (lb)<br>7.7 (kg) |
| 4240                 | 0.3 (in)<br>7.6 (mm) | 16          | 240            |                       | 73.2 x 3.2 x 7.4 (in)<br>185.9 x 8.1x 18.8 (cm) | 19 (lb)<br>8.6 (kg) |

### Wall mounting



### Ceiling mounting



#### Guidelines

Wall-mounting brackets are provided with the sign. Fasteners are supplied to attach the brackets to the sign. Tighten the fasteners to 15 in-lb. Hardware to secure the brackets to the wall will vary based on the type of material (e.g., concrete, brick, wood) and is not included.

- The hardware for attaching to the mounting surface must be rated for the mounting surface.
- Do NOT install directly to drywall, plasterboard, or other fragile supports.
- Hardware for attaching to the mounting surface must be capable of supporting four times the weight of the sign.
- The wall (or a wall-mounted support system) must be capable of supporting at least four times the weight of the sign.

#### Guidelines

Ceiling brackets are provided with the sign. Fasteners are supplied to attach the brackets to the sign. Tighten the provided fasteners to 10 in-lb. Hardware to secure the sign to the ceiling will vary based on the type of ceiling material (e.g., concrete, brick, wood) and is not included. Hanging chains are not included.

- The hardware for attaching to the mounting surface must be rated for the mounting surface.
- Do NOT install directly to drywall, plasterboard, or other fragile supports.
- Hardware for attaching to the mounting surface, including hanging chains, must be capable of supporting four times the weight of the sign.
- The ceiling (or a ceiling-mounted support system) must be capable of supporting at least four times the weight of the sign.

### Start-up

After installing a sign according to the previous sections, make sure the unit is installed properly by applying power to it. It may take up to 30 seconds for the loading icon to appear. Then, information similar to the following should display on the sign if Alpha Net Player is installed

| Sign display                          | Meaning  |
|---------------------------------------|--|
| ALPHA controller<br>1199663011 1.2.10 | Software part number including revision and build                |
| Sign Serial Number<br>JY00000000      | AMS Product serial number  |
| Serial Address<br>V 01                | Alpha Protocol Type code character serial address in hexadecimal |
| Serial 9600 8N1                       | Serial baud rate data bits parity stop bits                      |
| IP<br>10.11.11.254                    | Current IP address of sign (default will be listed on the sign)  |
| SUBNET 255.255.0.0                    | Current SUBNET of sign (default will be listed on the sign)      |
| Gateway<br>0.0.0.0                    | Current Gateway of sign (default will be listed on the sign)     |
| Port<br>3001                          | Current Sign Port (default will be listed on the sign)           |

The following information should display on the sign if oOh! Media Player is installed:

| Sign display              | Meaning  |  |
|---------------------------|--|--|
| LNXv1.5.7<br>10.11.11.254 | Operating system type and version with IP seen below, one octet at a time. |  |

### Maintenance

Notice: Always disconnect the communication cable before disconnecting the power cord.

## Routine cleaning

Use only a soft, lint-free cotton cloth to clean the sign. Do not use soap and water, alcohol, cleaners with alcohol, or any other strong solvent

## Service and Repair

There are no user serviceable parts in this sign. Contact Adaptive Displays for service and repair information.

